Dear Community,

Considering always donors and patients’ safety in first place, REDMO is constantly renewing its strategies to overcome all the obstacles we are facing during this crisis. This is the reason why we would like to make an update on our current operational state:

**Extended Typing and Confirmatory Typing (CT) requests:**

We are still taking requests for extended typing in all those cases where the laboratory still has samples. If this is not the case, we won’t call in the donor and we will cancel the request. Regarding CT requests and as an alternative to their usual processing our registry is conducting a willingness and health assessment of the donors. We perform a thorough health interrogation including Covid-19 risks and ask about the availability and willingness to donate for the next 6 months. The results of this interview are being communicated via EMDIS or email depending on the registry. The donor stays reserved for your patient for 2 months. If you would like to continue with our donor, when you request a Work-up you can also request CT samples. We would appreciate it if you only start this process when our donor is your primary donor.

**Donors’ Availability**

At workup stage REDMO is making certain that donors are willing to donate. For those cases missing the CT samples, you will be able to request them in addition to the pre-collection samples. Donors are being interrogated about any signs or risks for Covid-19. Those donors presenting any kind of symptoms or relevant risks before initiation of mobilization are being deferred for one month. If a donor presents symptoms during mobilization, the test (oropharyngeal swab) is performed as soon as they inform the CC, and donation is being cancelled in case of positive results. All other effective donors are being tested on the collection day. In every case we are informing the TC about the test results. We are still taking some Bone Marrow and unstimulated lymphoapheresis requests depending on the CC’s capacity, but we strongly encourage you to only request PBSC for the time being. Regarding the possible cellular loss through cryopreservation, our CCs are advised to consider donors’ safety first, before exceeding the standards of cellular collection even if the TCs ask for a higher than usual cellular dose.

In all cases we strongly recommend NOT to start the conditioning regimen before arrival of the product and to cryopreserve it. If it were deemed necessary, some of our CCs could cryopreserve the product at origin.

**Transport**

With the help of our National Health Authorities we have been able to establish a safe hand-over of the product at every major Spanish airport, so that the international couriers do not need to enter the Spanish territory. For both incoming and outgoing products couriers are
asked to go straight to the custom area of the airport where they are being met by our National Civil Guard and trained staff from the patient’s TC or from their respective processing laboratory so that they can deliver the product, or by staff from the collection center, so that they can pick up the product. This process has been successful in every case and we will keep it for as long as it is necessary.

**CBUs**

There has been no variation to our operational processes regarding CBUs.

Kindest of regards and wishing you all health and strength,

**Dr. Enric Carreras and Dr. Juliana Villa**

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