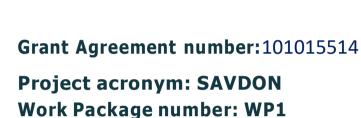


W M D D 2021

WORLD MARROW DONOR DAY GLOBAL CELEBRATION

EUDELIVERABLE D2.4



Periodic report: 1st - 2nd - 3rd - 4th X

Period covered: 1st January to 31st December 2020 Organisation: World Marrow Donor Association

LEAR: Lydia Foeken

Project coordinator: Lydia Foeken

Tel: 0031 88 505 7900

E-mail: lydia.foeken@wmda.info

Organisation website address: www.wmda.info



This Deliverable D2.4 of an activity received funding under an operating grant from the European Union's Health Programme (2014-2020)."

Disclaimer: "The content of this Deliverable D2.4 represents the views of the author only and is his/her sole responsibility; it cannot be considered to reflect the views of the European Commission and/or the Consumers, Health, Agriculture and Food Executive Agency or any other body of the European Union. The European Commission and the Agency do not accept responsibility for use that may be made of the information it contains."



W M D D 2021

WORLD MARROW DONOR DAY GLOBAL CELEBRATION



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World Marrow Donor Day (WMDD) is a unique day to thank all donors who have signed up to donate blood stem cells, bone marrow or cord blood for patients in need of a transplant or have donated. WMDD is celebrated globally on the third Saturday of September.In 2021 this was September 18th. For the second time in a row, WMDD was held virtually. This year the World Marrow Donor Association, main promotor and facilitator of the event, initiated a global 24-hour live stream to thank all donors worldwide. Participating organisations could send in content for this live stream in advance. This resulted in a beautiful celebration with content from all over the globe.

Preparations for WMDD 2021

promote their own events. All newsletters have been added in Appendix 1 in reverse order of appearance.

The WMDA has set up a task force, that has met several times to set the concept for World Marrow Donor Day 2021. In addition, the WMDA membership was consulted at the March virtual meeting. All agreed that the day required promotion and will have to take place virtually. WMDA started promoting WMDD on social media several months in advance, intensifying frequency of posts upon nearing the event date. This year, <u>TikTok</u> was added as a new medium for promotion, next to the regular platforms: <u>Instagram</u>, <u>Facebook</u>, <u>Twitter</u> and <u>LinkedIn</u>. Another initiative to prepare for WMDD was a webinar, given by three WMDD experts. The webinar can be viewed on YouTube (https://youtu.be/jCn1wQw6V_E). Through the <u>WMDD Newsletter</u> (https://us13.campaign-archive.com/home/?u=9d6a603ef6bd5e9b7f89852e5&id=f5dbaf9471) that was sent out 8 times before the event in 2021, people were informed about this year's WMDD activity and how they could participate. They were offered tools and materials to organise and



Twitter post 15 June 2021

24 Hour Global Livestream

To celebrate this virtual World Marrow Donor Day edition a 24-hour global livestream was initiated. Participants from all corners of the world sent in their contribution for this live stream to celebrate all blood stem cell donors globally. The live stream featured content from all continents and time zones. The videos of each hour will be uploaded to the WMDD website in the coming months with social media posts to promote them for (re)viewing. They are already available on the WMDD YouTube Channel (https://www.youtube.com/channel/UChb9isEa9J0ithks7SJ061w/videos).





Media Materials

WMDA provides a wide variety of media materials for the general public to promote their events and raise awareness with relatively low effort. These media materials include posters, flags, banners, social media headers, WMDD facts, infographics, and the WMDD logo translated in over 30 languages. The materials are available for download from the <a href="https://www.wmbd.mc.nc.nd/wmbd.com

This year was the first year that WMDA also provided a <u>Social</u> <u>Media and Press Toolkit</u>, which was valued very much by all participants.



















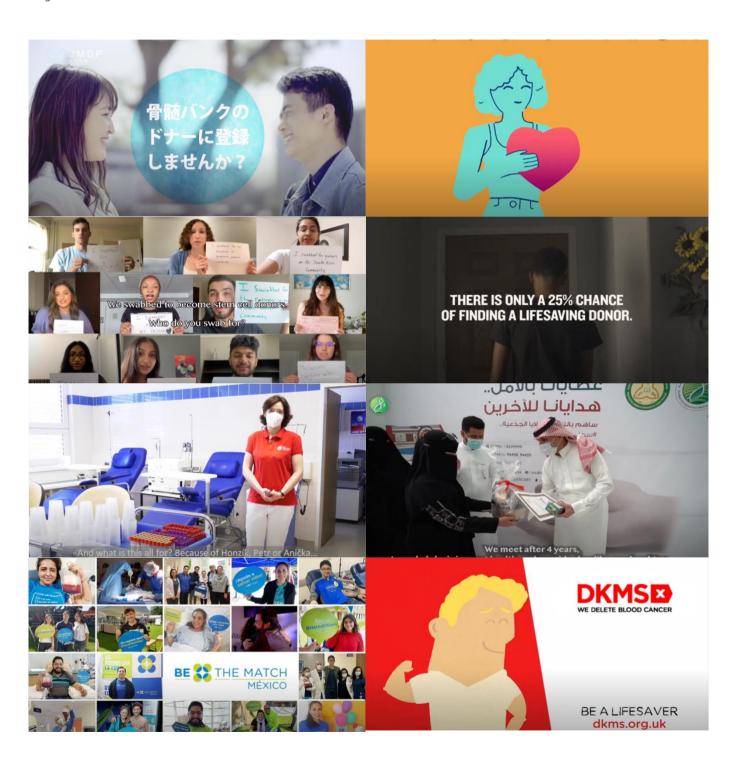
Events and campaigns from all over the world continued

On this page: India (2x), Greece, Hong Kong, Iran, USA (2x), Cyprus, Hungary, and Germany.



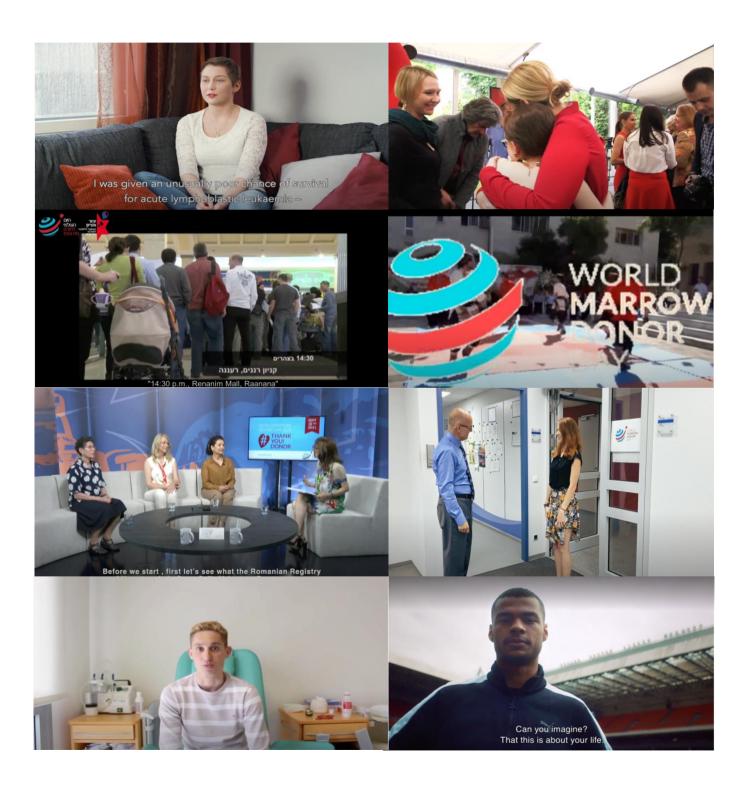
24 Hour Live Stream Content

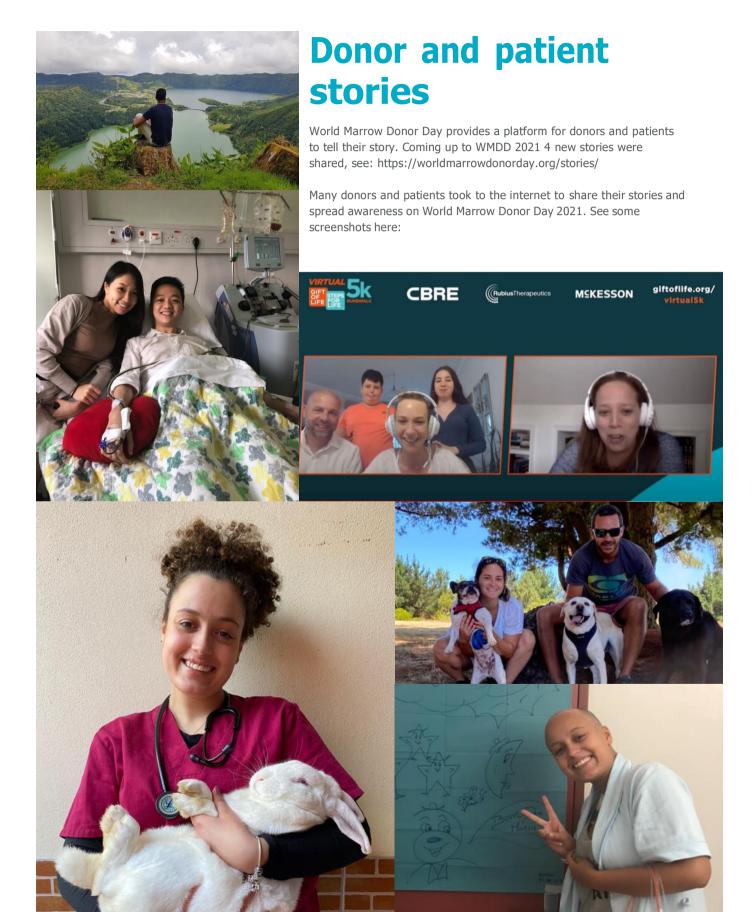
This page shows an impression of the content in the 24-hour live stream. The live stream featured content from all over the world. Featured on this page is content from Japan, Australia, Canada, Czechia, Saudi Arabia, Mexico, and the United Kingdom.



24 Hour Live Stream Content *continued*

This page shows an impression of the content in the 24-hour live stream. The live stream featured content from all over the world. Featured on this page is content from Finland, Poland, Israel, Iran, Romania, Germany, Spain, and the Netherlands.







Worldwide Participation





Social Media Impressions









28.9K

www.worldmarrowdonorday.org



WMDD 2021 Statistics

These numbers represent the statistics from the WMDD social media platforms and the WMDD website during WMDD.

The statistics and reach from organisations and individuals who participated in the celebrations are not reflected in these numbers. Taking into account all the activity the WMDA office staff noticed throughout the event, the reach of the global WMDD celebration is believed to be much higher.

The website statistics show a higher traffic in the Americas and Europe compared to Asia and Africa. What catches the eye is the large share of Taiwanese website visits. Explanation for this is probably the low number of COVID-19 cases in Taiwan in combination with the incredible amount of effort put in by the local registry for celebrating WMDD this year. Another point of interest is that 85% of users were first time visitors of the WMDD website. This supports the value of celebrating WMDD in order to keep increasing the number of stem cell donors and raise awareness.

Looking at the social media insights, a significant growth of 45% in Twitter traffic is observed, compared to 20K reach in 2020 (See EU Deliverable D2.4 WMDD 2020). Instagram impressions remained similar compared to last year (62K in 2020). Facebook saw a decrease of 44% (37K in 2020).



Pope Francis O @Pontifex · 18 Sep

From our gift the life and health of others, sick and suffering, may spring forth, helping to reinforce a culture of help, giving, hope and life. Society needs these concrete gestures of solidarity and generous love, to ensure the understanding that life is something sacred.#WMDD



252

↑ 1.6K

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10.7K



WMDD 2022

The WMDA office is working with a special WMDD Task Force, comprising of communication experts from several WMDA member organisations and WMDD pioneers to make the 2022 WMDD edition an even bigger success. In 2022 WMDD will be celebrated on Saturday 17th September.



WMDD prizes

Every year WMDA hands out 3 prizes; the WMDD Incentive prize, WMDD originality prize and WMDD grand prize, to the 3 organisations that have celebrated WMDD in an exceptional way.

A jury is formed and by the end of 2021, 3 nominees in each category will be announced. The winners will have the opportunity to present their campaigns to the WMDA membership via a special webinar, which will be scheduled in the first quarter of 2021. The winners of the previous years can be found on the memory pages of our website.

2020 winners were:

Grand prize: National Registry of Romania Originality prize: REDOME (Brazil) Incentive prize: DATRI (India)

You can watch the 2020 prize winners' celebratory video

here.



APPENDIX 1 - World Marrow Donor Day Newsletters 2021

1,053 Recipients

Audience: Stem Cell Matters
Subject: WMDD Newsletter SUPPORT SAVING LIVES

Delivered: Fri, 17 Sep 2021 12:09

View email · Download · Print · Share

| 293 | 64 | 11 | 1 |
|--------|---------|---------|--------------|
| Opened | Clicked | Bounced | Unsubscribed |

| Successful deliveries | 1,042 99.0% | Clicks per unique opens | 21.8% |
|-----------------------|----------------|-------------------------|----------------|
| Total opens | 836 | Total clicks | 176 |
| Last opened | 16/11/21 11:53 | Last clicked | 12/10/21 16:38 |
| Forwarded | 0 | Abuse reports | 0 |



WMDD 2021 'I support saving lives' landing page is live

In this newsletter:

- Landing page
- Link to the 24hr Live Stream program
- Facebook profile frames
- 24hr Live Stream link



'I support saving lives' landing page is live

GO TO LANDING PAGE

During the live stream, viewers will be asked to pledge their support to save lives on our special landing page and the page is already live now until Sunday.

Go take a look by clicking the button above.

Tomorrow, on the 18th of September, we will guide everyone to the WMDD 2021 landing page to pledge their support to saving lives. After that, they will able to view the 24hr Live Stream. It would be really cool if you could have a button or link featured on the homepage of your organisation's website to guide people to the WMDD 2021 landing page.

24hr live stream program is online

GO TO STREAM PROGRAM

Find out when your organisation's movies are shown so you can promote this in your country and share it with family and friends. Be sure to tag people who feature in the movie to generate even more activity.

Facebook profile picture frames







We have created two new Facebook Frames. You can add these to your own (organisation's) facebook account through <u>Facebook Frame Studio | Facebook for Developers</u>.

Or you can use the following links to promote them and add them to your profile picture:

www.facebook.com/profilepicframes/?selected overlay id=283983370150325 www.facebook.com/profilepicframes/?selected overlay id=239929291179998

Watch the 24h live stream on youtube



See you tomorrow!

We are really excited to present all the movies we received from all over the world.

Thank you so much for your work! The result is amazing.

We look forward to seeing you online to join all the action for this year's #WMDD2021.















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Schipholweg 57, 1st floor 2316 ZL Leiden, The Netherlands +31 88 505 7900 mail@wmda.info

1,051 Recipients

Audience: Stem Cell Matters

Delivered: Wed, 15 Sep 2021 15:02

Subject: World Marrow Donor Day Newsletter

View email · Download · Print · Share

| 326 | 130 | 23 | 0 |
|--------|---------|---------|--------------|
| Opened | Clicked | Bounced | Unsubscribed |
| | | | |

| Successful deliveries | 1,028 97.8% | Clicks per unique opens | 39.9% |
|-----------------------|--------------------|-------------------------|---------------|
| Total opens | 1,122 | Total clicks | 507 |
| Last opened | 7/12/21 11:52 | Last clicked | 29/9/21 10:06 |
| Forwarded | 0 | Abuse reports | 0 |



WMDD 2021 24hr Live Stream PROGRAM is online now

In this newsletter:

- · Link to the 24hr Live Stream Program
- · Media materials and tool kit



Live Stream program is online

GO TO PROGRAM

Find out when your organisation's movies are shown so you can promote this in your country and share it with family and friends. Be sure to tag people who feature in the movie to generate even more activity.

Media materials and tool kit

All media materials and a special social media tool kit are now available to help you create graphics and other means of communication to promote the 24 hour live stream and the 'I support saving lives' campaign on your own website and social channels.

Download the tool kit by clicking on the button below.

SOCIAL MEDIA TOOL KIT

See you Saturday!

We're really excited to present all the movies we received from all over the world.

Thank you so much for your work! The result is amazing.

We look forward to seeing you online to join all the action for this year's

#WMDD2021.



Join us on 18 September













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1,049 Recipients

Audience: Stem Cell Matters

Delivered: Wed, 01 Sep 2021 10:19

Subject: World Marrow Donor Day 2021 - Newsletter

View email · Download · Print · Share

| 322 | 95 | 12 | 2 |
|--------|---------|---------|--------------|
| Opened | Clicked | Bounced | Unsubscribed |
| | | | |

| Successful deliveries | 1,037 | 98.9% | Clicks per unique opens | 29.5% |
|-----------------------|--------|---------|-------------------------|---------------|
| Total opens | | 1,423 | Total clicks | 486 |
| Last opened | 15/11/ | 21 7:53 | Last clicked | 27/9/21 20:17 |
| Forwarded | | 0 | Abuse reports | 0 |



WMDD 2021 materials available now

In this newsletter:

- Thank you to our partners
- Media materials and tool kit
- WMDD 2021 landing page
- Streaming link

Our partners



For the first time we will celebrate WMDD with a 24 hour live stream.

A huge **THANK YOU** to our partners:

Gold partner: time:matters

Silver partners: Royale International, Be the Match and Gift of Life

Bronze partners: Gamida Cell and DKMS Life Science Lab

Media materials and tool kit

All media materials and a special social media tool kit are now available to help you create graphics and other means of communication to promote the 24 hour live stream and the 'I support saving lives' campaign on your own website and social channels.

Download the tool kit by clicking on the button below.

SOCIAL MEDIA TOOL KIT

'I support saving lives' campaign



During the live stream, viewers will be asked to pledge their support to save lives on the special landing page we are creating (see image above).

After clicking the button 'I SUPPORT SAVING LIVES' two things will happen:

- 1. The number below the button will go up by one to show how many people have clicked it (the number will start counting from the number of donors already listed in WMDA Search and Match Service)
- 2. People will be sent to the next page where they can leave their personal details. They will have to add their country of residence and their data will be sent to the registry/registries in that country within one week after 18 September 2021. These registries can then send them more information on how to join the registry and become a donor or how they can show their support in other ways.

The image below is an example of the second page.

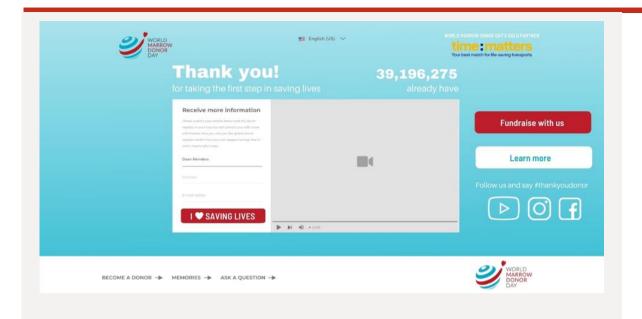
On the 18th of September we want to guide everyone to the WMDD Landing Page to pledge their support to saving lives. After that, they will able to view the 24hr Live Stream.

It would be really cool if you could have a button or link featured on the homepage of your organisation's website to guide people to the WMDD2021 Landing Page.

In case you have an HTML based website, this is an example of embedded HTML code you can use to show the button on your webpage:

I SUPPORT SAVING LIVES

Alternatively, you can add a picture with embedded link (https://worldmarrowdonorday.org). You can find the image to create a button on your website here. But feel free to choose your own design or text.



Live stream link



We are going live in 17 days!

Currently we are compiling the program, which will be published in the youtube live stream description (follow the link by clicking on the video button) and on our website. You will be notified when the program is published so you can communicate the approximate time of your contribution with your community.





Join us on 18 September













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972 Recipients

Audience: Stem Cell Matters

Subject: World Marrow Donor Day 2021 - Newsletter 5

Delivered: Mon, 05 Jul 2021 8:36

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| 285 | 36 | 5 | O |
|--------|---------|---------|--------------|
| Opened | Clicked | Bounced | Unsubscribed |
| | | | |

| Successful deliveries | 967 99.5% | Clicks per unique opens | 12.6% |
|-----------------------|---------------|-------------------------|---------------|
| Total opens | 2,402 | Total clicks | 154 |
| Last opened | 7/12/21 14:56 | Last clicked | 13/9/21 18:24 |
| Forwarded | 0 | Abuse reports | 0 |

World Marrow Donor Day, 18 September, 2021 Participate in our WMDD 2021 24 hr live stream.

View this email in your browser



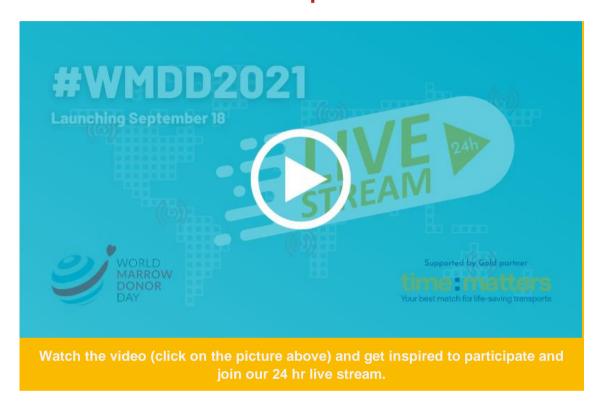
Participate in our WMDD 2021 24hr Live Stream

In this newsletter:

- Participate
- Authorisation form
- How to participate?
- Upload link and details how to submit your content



Participate!



Authorisation form

Please ask any of the subjects in your video content that you submit for the WMDD live stream to sign this authorisation form. In that way they can give consent for their image to be used during the live stream and also after the event as the live stream will be kept for viewing on Youtube and our website.

Download the form by clicking on the button below.

DOWNLOAD THE AUTHORISATION FORM

How to participate?

On September 18, 2021 WMDD will be held for the 7th time. Like last year, due to the COVID-19 pandemic, we aim to celebrate mostly virtual. While we are all still facing these challenging times, we are very excited about this idea to organise a 24 hr live stream to celebrate WMDD 2021.

WHY A LIVE STREAM?

In order to reach a global audience and to provide a platform for our community to participate in the celebration of WMDD 2021 virtually.

WHAT KIND OF CONTENT?

Mostly pre-recorded video content, not longer than 20 min, use your local/native language (but provide english subtitles), edited and ready to use.

You can think of:

- 1. Performances (i.e. music, spoken word, dance)
- 2. Actions (i.e. lighting up building, parachute jump, baking a WMDD cake)
- 3. Donor and patient stories or donor/patient meetings
- 4. Messages, speeches or interviews on various topics related to WMDD (i.e. from donors, patients, family members, physicians, couriers, politicians)
- 5. Any other interesting/entertaining content you can think of (i.e. Zoom or other virtual meeting recordings, TED talks)

WHERE WILL THE STREAM BE VISIBLE?

We will stream from the WMDD Youtube channel, on our website and on Facebook.

WHO CAN PARTICIPATE?

Anyone, any organisation can submit content. As long as the content is created around the general WMDD theme 'thank you donor', and as long as the instructions for creating content are followed as well.

See for more details and instructions on how to create content and how to submit it to us by clicking on the button below.

We invite you to kindly submit any engaging content based on the guidelines below by July 23, 2021

DOWNLOAD THE INSTRUCTIONS

How and where to provide the content?

Please follow the following steps to submit your content:

1. Make sure to fill out a content details form for each video you upload. The information you fill out on this form will help us to review your content and understand what it is about.

- 2. Please fill out this content details form in English.
- 3. Click the button below to go to the content details and upload form.
- 4. Upload your content/video file to the link that appears at the final page of the content details form. Or click here.
- 5. Thank you for your support!
- 6. If you have any problem with the form or with uploading your files, please contact us at mail@wmda.info.

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CONTENT DETAILS AND UPLOAD FORM



Join us on 18 September













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978 Recipients

Audience: Stem Cell Matters

Subject: World Marrow Donor Day 2021 Newsletter

Delivered: Thu, 10 Jun 2021 9:09

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260 26 9 1
Opened Clicked Bounced Unsubscribed

 Successful deliveries
 969
 99.1%
 Clicks per unique opens
 10.0%

 Total opens
 978
 Total clicks
 49

 Last opened
 11/11/21 14:21
 Last clicked
 23/7/21 21:16

 Forwarded
 0
 Abuse reports
 0

World Marrow Donor Day, 18 September, 2021 Participate in our WMDD 2021 24 hr live stream.

View this email in your browser



Participate in our WMDD 2021 24hr Live Stream

In this newsletter:

- Participate
- How to participate?
- Upload link and details how to submit your content



Participate!



How to participate?

On September 18, 2021 WMDD will be held for the 7th time. Like last year, due to the

COVID-19 pandemic, we aim to celebrate mostly virtual. While we are all still facing these challenging times, we are very excited about this idea to organise a 24 hr live stream to celebrate WMDD 2021.

WHY A LIVE STREAM?

In order to reach a global audience and to provide a platform for our community to participate in the celebration of WMDD 2021 virtually.

WHAT KIND OF CONTENT?

Mostly pre-recorded video content, not longer than 20 min, use your local/native language (but provide english subtitles), edited and ready to use.

You can think of:

- 1. Performances (i.e. music, spoken word, dance)
- 2. Actions (i.e. lighting up building, parachute jump, baking a WMDD cake)
- 3. Donor and patient stories or donor/patient meetings
- 4. Messages, speeches or interviews on various topics related to WMDD (i.e. from donors, patients, family members, physicians, couriers, politicians)
- 5. Any other interesting/entertaining content you can think of (i.e. Zoom or other virtual meeting recordings, TED talks)

WHERE WILL THE STREAM BE VISIBLE?

We will stream from the WMDD Youtube channel, on our website and on Facebook.

WHO CAN PARTICIPATE?

Anyone, any organisation can submit content. As long as the content is created around the general WMDD theme 'thank you donor', and as long as the instructions for creating content are followed as well.

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CONTENT DETAILS AND UPLOAD FORM



Join us on 18 September













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983 Recipients

Audience: Stem Cell Matters

Subject: World Marrow Donor Day 2021 - Newsletter 3 ₩

Delivered: Thu, 06 May 2021 15:35

 ${\sf View \, email \cdot Download \cdot Print \cdot Share}$

| 259 | 18 | 10 | 1 |
|--------|---------|---------|--------------|
| Opened | Clicked | Bounced | Unsubscribed |
| | | | |

| Successful deliveries | 973 99.0% | Clicks per unique opens | 6.9% |
|-----------------------|------------------|-------------------------|--------------|
| Total opens | 1,191 | Total clicks | 74 |
| Last opened | 4/11/21 4:20 | Last clicked | 22/7/21 8:56 |
| Forwarded | 0 | Abuse reports | 0 |

World Marrow Donor Day, 18 September, 2021 Participate in our WMDD 2021 24 hr live stream.

View this email in your browser



Participate in our WMDD 2021 24 hr Live Stream

In this newsletter:

- Watch the recording of our Inspire and Connect presentation
- How to participate?
- Upload link and details how to submit your content



WMDD 2021 Inspire and Connect presentation recording

"I support saving lives" campaign 2021



Button clicks are counted on the page with the for (start count at 38+ millio cords)



landing page as well as support saving lives gistered donors and

Once the form is submitted, the participant can choose to share a post about this campaign and WMDD to various social media to inspire others



WMDA Virtual Meeting Week 2021



During the WMDA Virtual Meetings week we received a very positive response to our idea of organising a 24 hr live stream celebration for WMDD 2021. You can watch the entire presentation or start at 11:40 to watch the part specifically about the WMDD 2021 24 hr live stream.

How to participate?

On September 18, 2021 WMDD will be held for the 7th time. Like last year, due to the COVID-19 pandemic, we aim to celebrate mostly virtual. While we are all still facing these challenging times, we are very excited about this idea to organise a 24 hr live stream to celebrate WMDD 2021.

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CONTENT DETAILS AND UPLOAD FORM



Join us on 18 September













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| Successful deliveries | 959 99.9% | Clicks per unique opens | 12.6% |
|-----------------------|----------------|-------------------------|--------------|
| Total opens | 753 | Total clicks | 66 |
| Last opened | 19/11/21 12:30 | Last clicked | 24/3/21 7:46 |
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World Marrow Donor Day, 18 September, 2021 Join our meetings in preparation for WMDD 2021

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Join our meetings in preparation for WMDD 2021

In this newsletter:

- Webinar Jumping Generations Recruiting Gen Z
- Champions Ceremony WMDD 2020
- Inspire and Connect WMDD 2021



TikTok webinar

Join the always energetic and lively Ryan Peña, NMDP-Be the Match - Paid Media & Social Media Supervisor, for a live webinar on:

- How and why NMDP/Be The Match started using TikTok;
- How a viral video integration evolved our strategy;
- What you need to know about their Beta Ad program;
- Key learnings after our first year on the platform.

Not familiar with Tik Tok (yet)? Learn more on their website: https://www.tiktok.com/ The webinar will take place on Mar 16, 2021 14:00 CET. If this is too short notice, please register anyway and receive the recording to watch at your own convenience.

REGISTER

WMDA virtual meetings week

WMDA is preparing their virtual meetings week. The week will take place from March 22nd till March 26st, 2021. We planned 2 WMDD session:

- Champions Ceremony WMDD 2020 (Thursday, March 23rd, 11:00 CET)
 - During this session, the winners of the WMDD 2020 prizes will be announced and each winner will give a short presentation about their 2020 celebration.
- Inspire and Connect WMDD 2021 (Thursday, March 23rd, 15:15 CET)
 - Join the members of the WMDD Task Force as they present and discuss the plans for WMDD 2021. The meeting will include an interactive part where attendees can discuss, brainstorm, and give their input in small breakout rooms.

WMDA members can join this session live for free. Not yet a WMDA member, but interested to join? Contact the WMDA office: mail@wmda.info for more information. A recording will be available afterwards.

Find out more about the virtual meetings week by clicking the button below.

VIRTUAL MEETINGS WEEK



Join us on 18 September













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| 267 | 41 | 2 | 1 | |
|--------|---------|---------|--------------|--|
| Opened | Clicked | Bounced | Unsubscribed | |
| | | | | |

| Successful deliveries | 945 99.8% | Clicks per unique opens | 15.4% |
|-----------------------|----------------|-------------------------|---------------|
| Total opens | 925 | Total clicks | 83 |
| Last opened | 29/10/21 14:12 | Last clicked | 29/3/21 11:28 |
| Forwarded | 0 | Abuse reports | 0 |

World Marrow Donor Day, 18 September, 2021 Get organised virtually for WMDD 2021

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Get organised virtually for WMDD 2021

In this newsletter:

- WMDD 2021 virtual celebration
- WMDD session during WMDA virtual meetings week
- Webinar on virtual donor drives



WMDD 2021 virtual celebration

With the current state of the COVID-19 pandemic we advice all organisations to plan for another virtual celebration of the WMDD 2021 edition. The WMDD task force will plan for several options which organisations can join virtually. These plans/ideas will be presented during the WMDA virtual meeting week in March (see below) and each organisation is invited to give feedback during the WMDD session.

In some countries, it may also be possible to organise face-to-face events come September, and this is of course up to each organisation to determine independently.

WMDA virtual meetings week

WMDA is preparing their virtual meetings week. The week will take place from March 22nd till March 26st, 2021. The WMDD session will be held on Tuesday, March 23rd. WMDA members can join this session live for free. Not yet a WMDA member, but interested to join? Contact the WMDA office: mail@wmda.info for more information. A recording will be available afterwards.

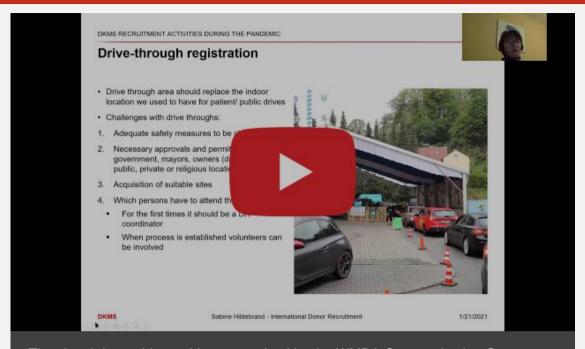
During the WMDD session the winners of the WMDD 2020 prizes will be announced and each winner will give a short presentation about their 2020 celebration.

The WMDD task force will also present their plans/ideas and we ask all organisations to give feedback.

Find out more about the virtual meetings week by clicking the button below.

VIRTUAL MEETINGS WEEK

Virtual donor drive webinar



The virtual donor drive webinar, organised by the WMDA Communication Group, was a great success! We learned interesting tips & tricks on how to organise donor recruitment during a pandemic. Did you miss out on the webinar? Don't worry. Click the image above and view a recording of the webinar at your own convenience.



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