Search & Match Service

Information

- User Guide Search & Match Service
  - (Spanish) User Guide Search & Match Service version 2
  - How to assign a user to a patient
  - How to print search results or store as PDF
  - How to activate a patient
  - How to deactivate a patient
  - How to perform A, B Antigen, DRB1 ARD level CBU searches when using Hap-E
  - How to interpret longer than expected match lists
  - How to interpret locus-specific match probabilities in the full report
  - How to perform three (3) and four (4) mismatch cord blood searches
  - How to manually refresh search results for a patient
  - How to get automatic updates of search results
  - How to filter for results that have been updated since a specific date/time
  - How to select a default matching engine
  - Patient states and their effect on automatic updating of search results (full logic)
  - Patient life cyle
  - What are inexplicable donors?
  - Features Hap-E and ATLAS
  - Feature comparison Matching engines
  - FAQ Search & Match Service v2 (2022-07-01)
  - What to do when all results do not show any overall probability
- Haplotype frequency sets in the HAP-E and ATLAS matching algorithm of the Search & Match Service
- MFA user guide
  - MFA troubleshooting guide
  - "B2B" login method with MFA
  - Security improvements SMS MFA users WMDA services
  - How to manage your MFA

