

BMDW data upload service

More than a week ago we launched the new BMDW data upload service. We experienced some problems with users that tried to login for the first time. Especially, some emails from the system might be redirected to spam folders and therefore users are missing the password reset link. We hope that we resolved most of those issues and we want to thank the users for their patience.

Furthermore, we are working on making the user interface more user friendly. For example, it appeared that users were not always aware that they have to use their email address as username to enter the service. We will try to make the screens more intuitive and understandable for you as user of the upload service. We also just updated the manual for the BMDW data upload platform again; you can find the manual on the following page: [How to upload data ?](#).

You might also have noticed that you received email notifications about an uploaded file from the upload service. Our developers are working on this reporting functionality and therefore these notification might not always be representative for the files you have uploaded. Most of the messages can be ignored at this moment.

We will try to validate the uploaded test files as soon as possible, but please be patient as we are working very hard to realize the new features in time and providing support to all our users. We expect that the pipeline will soon be ready to perform the XSD validation of your test XML files and report the errors back to you in the report file in the upload service.

If you are experiencing any problems with the service or you would like to start uploading your test XML file, please don't hesitate to contact us via [support @bmdw.org](#) . Your feedback is very much appreciated.