

# **BMDW data upload service: file processing problems**

Unfortunately, we are experiencing problems on our staging data upload service. Most files that have been uploaded since last Friday afternoon have not been processed completely and also no processing reports have been generated. In your archive folder, the uploaded file keeps showing the status "processing" even though the file processing already stopped. Our developers are trying to identify why the processing of the files stops prematurely and no reports are created and we hope that they can resolve it very soon.

We will notify you when the file processing is working properly again.

We are sorry for the inconvenience this might have caused.