

To partner registries, donor centers and transplant centers

**Our reference**

200319-jd-update van matchis aan partners buitenland

**Leiden, 19 March 2020**

**Subject: Update on Matchis operations**

Dear Madam/Sir,

This is to inform you about the current state of our operation.

Matchis is still fully operational. We are handling search requests, blood sample requests and donation requests. Part of the staff is working at the office, the other part works from home. So far there are no limitations to transport movements within the Netherlands and from and to neighbouring countries.

*Appointments and Conditional Typing sample shipments*

We are still able to arrange CT phlebotomy appointments for our donors and to ship the samples to international destinations. If difficulties arise because of limited availability of phlebotomy locations, we can provide alternatives. We could also carry out a "Health and Availability" check, perform additional testing in our own laboratories and/or postpone part of the testing or HLA-typing to a later date.

*Work-ups and product collections*

The collection centres are prioritizing examinations and testing of unrelated donors as an urgent medical procedure and there is ample capacity to perform collections.

*Courier arrangements and travel restrictions*

We are working closely with very experienced courier companies to arrange the best ways of transport and so far we have been successful: all transport movements for outgoing and incoming products have succeeded so far and we are in close communication with our partners to find solutions for scheduled future shipments. Our government has provided a waiver to allow couriers to cross Dutch borders for both import and export of products. We are now working with the WMDA and the European Union to extend waivers, exemptions and provide alternative ways of transport, should that be needed.

### *Rescheduling, delays and postponements*

We are still accepting all types of requests. Because our collection capacity is sufficient, both for Bone Marrow and PBSC, we can also reschedule to an earlier date or postpone collections. It is not necessary to consider our donors as temporarily unavailable.

### *Screening of our donors*

We have implemented additional screening of our donors to be able to detect complaints suggestive of COVID-19 and/or identify possible direct exposure of donors to COVID-19 patients at several different time points during the process.

Should this overview raise any questions or concerns, then please contact us via the usual channels.

Thank you for your trust in our services. We are confident that we continue to provide high quality care to donors and patients together with you, despite the challenges ahead of us!

Kind regards, also on behalf of Josefine Teeler, Director Transplant Services



Jaap Dijkman, MD MBA  
Chief Executive Officer



Mirjam Fechter, Donor Physician KNMG  
Medical Director